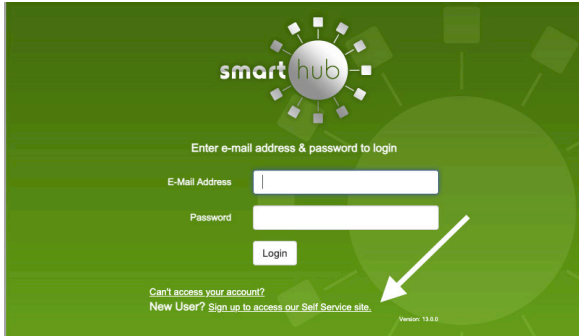




# How To Register Your SmartHub Account (Web)

**Step 1:** From the SmartHub login screen, click on “Sign up to access our Self Service site”.



**Step 2:** Enter the following information:

- Your account number
- Your last name or business name as it appears on your bill
- The email you want to use for your SmartHub account

Then click Submit



**New User Registration**

To register as a new user, please enter the following information.

**Billing Account Number**

**Last Name or Business**

**E-mail Address**

**Confirm E-mail Address**

**Step 3:** Enter the requested account information in order to verify your identity. Answers must match account info exactly.

Then click Submit

**New User Registration**

To register as a new user, please enter the following information.

**Billing Account Number**

**Last Name or Business**

**E-mail Address**

**Confirm E-mail Address**

Please answer the following about the account that you are trying to register in order to protect you against identity theft. Last 4 Digits Of SSN Or Federal Tax ID (For Businesses):

Mailing ZIP Code:

Please select a Secret Hint Question to answer. We may ask you to answer this, if you forget your login credentials.  
Security Question 1   Answer

I'm not a robot

I accept the [Terms and Conditions](#)

**Step 4:** If successful, you'll get a notification like this.

**Congratulations!**

Your registration is complete. You will receive an e-mail with a temporary password. Use it to login and change your password.

**Step 5:** Check your inbox for an email that will contain your temporary password you need to first login to your account.

Your temporary password is:

**Step 6:** Back on the login page, enter email and temporary password and click login.



**Step 7:** The first time you login, you'll be asked to change your password.

**Please change your password**

**E-Mail Address**

**New Password**  **Password Strength:** \_\_\_\_\_  
4-character minimum; 10-character maximum

**Confirm Password**

**Congratulations!** You are now logged into SmartHub.

**REC ciello** Log Out | Home | Help | [Pay Now](#) | [Report An Issue/Inquiry](#)

**Home** | **Billing & Payments** | **My Profile** | **Notifications** | **Contact Us** | **Have a Question? Get Help**

**Quick Links**

- I want to...
  - [Pay My Bill](#)
  - [Manage My Registered Accounts](#)
  - [View Billing History](#)
  - [Report An Issue/Inquiry](#)
  - [Get Help](#)

**Communication / Alerts**

**Welcome to SmartHub**

Thank you for checking us out on the web! SmartHub free mobile apps are available for download.

**Account Overview** Pay all outstanding balances >

Last Auto Pay Date:		Amount:	Total Due:	<input type="button" value="Make Payment &gt;"/>
09/01/2021		Paid	\$0.00	
<a href="#">View Bill &gt;</a>				

**Accounts** [See Less](#)

Account	Auto Pay Date	Amount	
CELEO FIBER SERVICE	09/01/2021	\$0.00	<input type="button" value="Pay Account &gt;"/>
<a href="#">Auto Pay</a>			

Billing & Payments | My Profile | Notifications | Contact Us Call Us: 800-332-7634