

Broadband Facts

Ciello

The Gig, 1000 Mbps (1 Gig)

Fiber Broadband Consumer Disclosure

Monthly Price

\$142.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental \$ 0.00/month

Optional Ciello Support Solutions \$ 5.00/month

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh \$100 or \$ 8.33/month for one year

One-Time Purchase Fees:

Installation Fees \$ 0.00/month

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate \$ 15.00/month + \$25 reconnection fee

Late Payment Fee \$ 30.00/month

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 1000 Mbps (1Gig)

Typical upload speed 1000 Mbps (1 Gig)

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBER1000600003