Broadband Facts

Ciello
Family Streamer, 200 Mbps
Fiber Broadband Consumer Disclosure

Monthly Price $100.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **$ 0.00/month**

Optional Ciello Support Solutions **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **$ 15.00/month + $25 reconnection fee**

Late Payment Fee **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	200 Mbps
Typical upload speed	200 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754CFIBER200600030

Broadband Facts

Ciello
Family Streamer, 200 Mbps
Wireless Broadband Consumer Disclosure

Monthly Price **$100.95/month**

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **$ 0.00/month**

Optional Ciello Support Solutions **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **$ 15.00/month + $25 reconnection fee**

Late Payment Fee **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	200 Mbps
Typical upload speed	80-90 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price **Unlimited**

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754TARANA200600567