# Broadband Facts

**Ciello**
**Gaming Guru, 300 Mbps**
Fiber Broadband Consumer Disclosure

## Monthly Price $105.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

*Provider Monthly Fees:*

**GigaSpire/GigaCenter Router rental** **$ 0.00/month**

**Optional Ciello Support Solutions** **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/ mesh, if needed; on-site support. See details/restrictions **HERE**.*

**Optional Booster/Mesh** **$100 or $ 8.33/month for one year**

*One-Time Purchase Fees:*

**Installation Fees** **$ 0.00/month**

*All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

**Deposit**

*Based on soft credit check*

*Other:*

**Seasonal Rate** **$ 15.00/month + $25 reconnection fee**

**Late Payment Fee** **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

| | |
|---|---|
| Typical download speed | 300 Mbps |
| Typical upload speed | 300 Mbps |
| Typical latency | 8-12 ms |

## Data Included with Monthly Price Unlimited

## Network Management Policy

ciello.com/network-management-policy

## Privacy Policy

ciello.com/privacy-policy

## Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754CFIBER300600031

# Broadband Facts

**Ciello**
**Gaming Guru, 300 Mbps**
Wireless Broadband Consumer Disclosure

## Monthly Price $105.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

*Provider Monthly Fees:*

**GigaSpire/GigaCenter Router rental** **$ 0.00/month**

**Optional Ciello Support Solutions** **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

**Optional Booster/Mesh** **$100 or $ 8.33/month for one year**

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**Installation Fees** **$ 0.00/month**

*All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

**Deposit**

*Based on soft credit check*

*Other:*

**Seasonal Rate** **$ 15.00/month + $25 reconnection fee**

**Late Payment Fee** **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

| | |
|---|---|
| Typical download speed | 300 Mbps |
| Typical upload speed | 120-130 Mbps |
| Typical latency | 12-20 ms |

## Data Included with Monthly Price Unlimited

## Network Management Policy

ciello.com/network-management-policy

## Privacy Policy

ciello.com/privacy-policy

## Customer Support

Phone: 719-852-3538, 800-332-7634

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