

Broadband Facts

Ciello

Commercial 50 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$79.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental \$ 0.00/month

Optional Ciello Support Solutions \$ 5.00/month

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh \$100 or \$ 8.33/month for one year

One-Time Purchase Fees:

Installation Fees \$ 0.00/month

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate \$ 25.00/month + \$50 reconnection fee

Late Payment Fee \$ 30.00/month

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 50 Mbps

Typical upload speed 50 Mbps

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBECOM50600019

Broadband Facts

Ciello

Commercial 50 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price

\$79.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental \$ 0.00/month

Optional Ciello Support Solutions \$ 5.00/month

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh \$100 or \$ 8.33/month for one year

One-Time Purchase Fees:

Installation Fees \$ 0.00/month

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate \$ 25.00/month + \$50 reconnection fee

Late Payment Fee \$ 30.00/month

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 50 Mbps

Typical upload speed 20-30 Mbps

Typical latency 12-20 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754WIRECOM50600054

Broadband Facts

Ciello

Commercial 50 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price

\$79.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **\$ 25.00/month + \$50 reconnection fee**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 50 Mbps

Typical upload speed 20-30 Mbps

Typical latency 12-20 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

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fcc.gov/consumer

Unique Plan Identifier: F0001616754TARACOM50600565

Broadband Facts

Ciello

Commercial 100 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$97.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental \$ 0.00/month

Optional Ciello Support Solutions \$ 5.00/month

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh \$100 or \$ 8.33/month for one year

One-Time Purchase Fees:

Installation Fees \$ 0.00/month

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate \$ 25.00/month + \$50 reconnection fee

Late Payment Fee \$ 30.00/month

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 100 Mbps

Typical upload speed 100 Mbps

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

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Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM100600005

Broadband Facts

Ciello

Commercial 100 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price

\$97.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental \$ 0.00/month

Optional Ciello Support Solutions \$ 5.00/month

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh \$100 or \$ 8.33/month for one year

One-Time Purchase Fees:

Installation Fees \$ 0.00/month

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate \$ 25.00/month + \$50 reconnection fee

Late Payment Fee \$ 30.00/month

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 100 Mbps

Typical upload speed 40-50 Mbps

Typical latency 12-20 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

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Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754WIRCOM100600056

Broadband Facts

Ciello

Commercial 100 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price

\$97.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **\$ 25.00/month + \$50 reconnection fee**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 100 Mbps

Typical upload speed 40-50 Mbps

Typical latency 12-20 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

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fcc.gov/consumer

Unique Plan Identifier: F0001616754TARCOM100600571

Broadband Facts

Ciello

Commercial 200 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$153.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **\$ 25.00/month + \$50 reconnection fee**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 200 Mbps

Typical upload speed 200 Mbps

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM200600020

Broadband Facts

Ciello

Commercial 200 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price

\$153.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **\$ 25.00/month + \$50 reconnection fee**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 200 Mbps

Typical upload speed 80-90 Mbps

Typical latency 12-20 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754TARCOM200600572

Broadband Facts

Ciello

Commercial 300 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$212.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental \$ 0.00/month

Optional Ciello Support Solutions \$ 5.00/month

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh \$100 or \$ 8.33/month for one year

One-Time Purchase Fees:

Installation Fees \$ 0.00/month

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate \$ 25.00/month + \$50 reconnection fee

Late Payment Fee \$ 30.00/month

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 300 Mbps

Typical upload speed 300 Mbps

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM300600021

Broadband Facts

Ciello

Commercial 300 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price

\$212.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental \$ 0.00/month

Optional Ciello Support Solutions \$ 5.00/month

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh \$100 or \$ 8.33/month for one year

One-Time Purchase Fees:

Installation Fees \$ 0.00/month

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate \$ 25.00/month + \$50 reconnection fee

Late Payment Fee \$ 30.00/month

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 300 Mbps

Typical upload speed 120-130 Mbps

Typical latency 12-20 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754TARCOM300600575

Broadband Facts

Ciello

Commercial 400 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$268.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **\$ 25.00/month + \$50 reconnection fee**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 400 Mbps

Typical upload speed 400 Mbps

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM400600025

Broadband Facts

Ciello

Commercial 500 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$324.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **\$ 25.00/month + \$50 reconnection fee**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 500 Mbps

Typical upload speed 500 Mbps

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM500600035

Broadband Facts

Ciello

Commercial 600 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$379.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **\$ 25.00/month + \$50 reconnection fee**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 600 Mbps

Typical upload speed 600 Mbps

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM600600026

Broadband Facts

Ciello

Commercial 700 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$430.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **\$ 25.00/month + \$50 reconnection fee**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 700 Mbps

Typical upload speed 700 Mbps

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM700600027

Broadband Facts

Ciello

Commercial 800 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$481.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **\$ 25.00/month + \$50 reconnection fee**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 800 Mbps

Typical upload speed 800 Mbps

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM800600024

Broadband Facts

Ciello

Commercial 900 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$531.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **\$ 25.00/month + \$50 reconnection fee**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 900 Mbps

Typical upload speed 900 Mbps

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

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Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM900600028

Broadband Facts

Ciello

Commercial 1000 Mbps (1 Gig)

Fiber Broadband Consumer Disclosure

Monthly Price

\$579.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental \$ 0.00/month

Optional Ciello Support Solutions \$ 5.00/month

Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh \$100 or \$ 8.33/month for one year

One-Time Purchase Fees:

Installation Fees \$ 0.00/month

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate \$ 25.00/month + \$50 reconnection fee

Late Payment Fee \$ 30.00/month

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed 1000 Mbps (1Gig)

Typical upload speed 1000 Mbps (1 Gig)

Typical latency 8-12 ms

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

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Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FICOM1000600036