Broadband Facts

Ciello
Valley for Business, 100 Mbps
Fiber Broadband Consumer Disclosure

Monthly Price — $99.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 25.00/month + $ 50 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	100 Mbps
Typical upload speed	100 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM100600005

Broadband Facts

Ciello
Valley for Business, 100 Mbps
Wireless Broadband Consumer Disclosure

Monthly Price — $99.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 25.00/month + $ 50 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	100 Mbps
Typical upload speed	40-50 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754WIRCOM100600056

Broadband Facts

Ciello
Valley for Business, 100 Mbps
Wireless Broadband Consumer Disclosure

Monthly Price — $99.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 25.00/month + $ 50 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	100 Mbps
Typical upload speed	40-50 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754TARCOM100600571

Broadband Facts

Ciello
Dunes for Business, 300 Mbps
Fiber Broadband Consumer Disclosure

Monthly Price — $199.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 25.00/month + $ 50 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	300 Mbps
Typical upload speed	300 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBCOM300600021

Broadband Facts

Ciello
Dunes for Business, 300 Mbps
Wireless Broadband Consumer Disclosure

Monthly Price — $199.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 25.00/month + $ 50 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	300 Mbps
Typical upload speed	120-130 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754TARCOM300600575

Broadband Facts

Ciello
Peak for Business, 1000 Mbps (1 Gig)
Fiber Broadband Consumer Disclosure

Monthly Price — $299.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 25.00/month + $ 50 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	1000 Mbps (1Gig)
Typical upload speed	1000 Mbps (1 Gig)
Typical latency	8-12 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FICOM1000600036