Broadband Facts

Ciello
Valley, 100 Mbps
Fiber Broadband Consumer Disclosure

Monthly Price — $59.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 15.00/month + $25 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	100 Mbps
Typical upload speed	100 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us www.ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754CFIBER100600002

Broadband Facts

Ciello
Valley, 100 Mbps
Wireless Broadband Consumer Disclosure

Monthly Price — $59.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 15.00/month + $25 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	100 Mbps
Typical upload speed	40-50 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us www.ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754WIRELE100600052

Broadband Facts

Ciello
Valley, 100 Mbps
Wireless Broadband Consumer Disclosure

Monthly Price — $59.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 15.00/month + $25 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	100 Mbps
Typical upload speed	40-50 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

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fcc.gov/consumer

Unique Plan Identifier: F0001616754TARANA100600566

Broadband Facts

Ciello
Dunes, 300 Mbps
Fiber Broadband Consumer Disclosure

Monthly Price — $84.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 15.00/month + $25 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	300 Mbps
Typical upload speed	300 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us www.ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754CFIBER300600031

Broadband Facts

Ciello
Dunes, 300 Mbps
Wireless Broadband Consumer Disclosure

Monthly Price — $84.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental — **$ 0.00/month**

Optional Ciello Support Solutions — **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh — **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees — **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate — **$ 15.00/month + $25 reconnection fee**

Late Payment Fee — **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	300 Mbps
Typical upload speed	120-130 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price — Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us www.ciello.com/contact-us

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fcc.gov/consumer

Unique Plan Identifier: F0001616754TARANA300600569

Broadband Facts

Ciello
Peak, 1000 Mbps (1 Gig)
Fiber Broadband Consumer Disclosure

Monthly Price $129.99/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **$ 0.00/month**

Optional Ciello Support Solutions **$ 5.00/month**

*Includes GigaSpire; ExperienceIQ app; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/ mesh, if needed; on-site support. See details/restrictions **HERE**.*

Optional Booster/Mesh **$100 or $ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **$ 0.00/month**

All installation fees are included up to $1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

Based on soft credit check

Other:

Seasonal Rate **$ 15.00/month + $25 reconnection fee**

Late Payment Fee **$ 30.00/month**

*Refer to Terms and Conditions **HERE** for all details*

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed	1000 Mbps (1 Gig)
Typical upload speed	1000 Mbps (1 Gig)
Typical latency	8-12 ms

Data Included with Monthly Price Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754FIBER1000600003