

Ciello, Inc.  
3.2 Commercial Internet and Network Services

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**Definitions**

1. **Commercial Customer:** A Customer whose use of the Services is primarily or substantially for a business professional, institutional or occupational purpose.
2. **Network Services:** A point-to-point data connection that is assigned a unique VLAN tag for security purposes. This service operates at 100 MBPS and provides an Ethernet hand-off on both ends of the circuit.
3. **Recurring Charge:** A charge associated with the provision of Services that will recur on a periodic basis.

**Service Overview**

Ciello provides broadband internet access to commercial customers via fiber-optic and wireless infrastructure. This service is primarily used for business purposes by a Commercial Customer.

Monthly Recurring Charges will be billed in advance. Any usage charges will be billed in arrears. For partial month's Services, the Customer will be charged for the portion of the month in which Services were provided based on the number of days in which the Services were installed and operational divided by thirty (30).

**Rates for Commercial and Network Services**

| <u>Speed</u> | <u>Rate</u> |
|--------------|-------------|
| 50 MBPS      | \$ 82.95    |
| 100 MBPS     | \$ 100.95   |
| 200 MBPS     | \$ 156.95   |
| 300 MBPS     | \$ 215.95   |
| 400 MBPS     | \$ 271.95   |
| 500 MBPS     | \$ 327.95   |
| 600 MBPS     | \$ 382.95   |
| 700 MBPS     | \$ 433.95   |
| 800 MBPS     | \$ 484.95   |
| 900 MBPS     | \$ 534.95   |
| 1000 MBPS    | \$ 582.95   |

A 3-year contract secures a 10% discount at the applicable rate as may change from time to time.

A 5-year contract secures a 20% discount at the applicable rate as may change from time to time.

**Rate for Seasonal Commercial Service**

|                         |         |
|-------------------------|---------|
| Seasonal Monthly Charge | \$25.00 |
|-------------------------|---------|

There is no charge to put service into seasonal mode. There is a \$50.00 charge to return to full Internet service. Full internet service is billed at the regular charged based on speed.

**Network Service Monthly Charge**

|              |         |
|--------------|---------|
| Per Location | \$94.95 |
|--------------|---------|

This tariff is subject to Ciello's Internet Terms and Conditions which are available at [www.ciello.com](http://www.ciello.com).

Eric E. Eriksen  
Chief Executive Officer

Signature

October 28, 2025

Issue Date

November 1, 2025

Effective Date

## 3.2 Commercial Internet and Network Services

**Definitions**

1. **Commercial Customer:** A Customer whose use of the Services is primarily or substantially for a business professional, institutional or occupational purpose.
2. **Commercial and Network Services:** Services that include on-site support provided outside normal business hours.
3. **Network Services:** A point-to-point data connection that is assigned a unique VLAN tag for security purposes. This service operates at 100 MBPS and provides an Ethernet hand-off on both ends of the circuit.
4. **Recurring Charge:** A charge associated with the provision of Services that will recur on a monthly basis.

**Service Overview**

Ciello provides broadband internet access to commercial customers via fiber-optic and wireless infrastructure. This service is primarily used for business purposes by a Commercial Customer.

Monthly Recurring Charges will be billed in advance. For partial month's Services, the Customer will be charged for the portion of the month in which Services were provided based on the number of days in which the Services were installed and operational divided by thirty (30).

**Rates for Commercial and Network Services**

| <u>Plans</u> | <u>Recurring Charge</u> |
|--------------|-------------------------|
| 100 Mbps     | \$99.99                 |
| 300 Mbps     | \$199.99                |
| 1 Gig        | \$299.99                |

A 3-year contract secures a 10% discount at the applicable rate as may change from time to time.

A 5-year contract secures a 20% discount at the applicable rate as may change from time to time.

**Rate for Seasonal Commercial Service**

|                           |         |
|---------------------------|---------|
| Seasonal Recurring Charge | \$25.00 |
|---------------------------|---------|

There is no charge to put service into seasonal mode. There is a \$50.00 charge to return to full Internet service. Full internet service is billed at the regular charged based on speed.

**Network Service Recurring Charge**

|              |         |
|--------------|---------|
| Per Location | \$94.95 |
|--------------|---------|

This tariff is subject to Ciello's Internet Terms and Conditions which are available at [www.ciello.com](http://www.ciello.com).

Eric E. Eriksen

Chief Executive Officer

Signature

October 27, 2026

Issue Date

January 1, 2027

Effective Date